



Veterinary Clinic in Hayden

BUSINESS TECHNOLOGY CASE STUDY

LOCAL VETERINARY CLINIC

INDUSTRY: Veterinary Services

LOCATIONS: Hayden, ID

THE SITUATION

- A local veterinary clinic came to Intechtel about five years ago, referred by another client.
- They had a specialist handling some of their software migration but needed a well-rounded IT expert to guide the transition and upgrade outdated systems.
- Computers and equipment were outdated and unreliable, causing frequent slowdowns.
- Data cabling was a rat's nest of disorganization and was inefficient, creating workflow bottlenecks.
- Their older phone system no longer met the clinic's needs and lacked modern management features.
- Internet bandwidth and reliability were insufficient for growing operational needs.
- Cybersecurity measures were insufficient to adequately protect network systems and data.
- There was no physical security in place to support supervision and compliance, including overnight and weekend coverage.



CALL US ON (208) 635-4400
TO FIND OUT HOW WE CAN
HELP YOU!



HOW DID WE HELP?

The veterinary clinic needed help modernizing outdated systems, supporting a software migration, and closing gaps in cybersecurity and physical security. Intechtel stepped in to provide IT solutions, including:

- Vendor consulting to assist with veterinary software migration and ensure a smooth transition.
- Replacement of outdated computers and equipment to improve performance and reliability.
- Full data cabling replacement to eliminate inefficiencies and stabilize the network.
- Deployment of a modern business phone system with ongoing management and updated features.
- Upgrade to dedicated fiber internet with uptime guarantees to prevent downtime.
- Implementation of comprehensive cybersecurity, including firewalls, switches, antivirus, and EDR protection.
- Installation of surveillance and physical security systems to support supervision, compliance, and insurance requirements.

Our ongoing partnership ensures the clinic operates on a secure, reliable, and fully managed IT platform, allowing staff to focus on patient care while supporting long-term growth.



*My team and I would LOVE to help you with your I.T.
Give me a call at (208) 635-4400 and let's have a
quick 10-minute non-salesy chat!*

Adam Johnson
I.T. Consultant
e: adam@intechtel.com
w: intechtel.com

