

# Cyberattack on Local Law Firm

## BUSINESS TECHNOLOGY CASE STUDY

### LOCAL LAW OFFICE

**LOCATIONS:** Coeur d'Alene, ID

**INDUSTRY:** Legal Services

### THE PHISHING CYBERATTACK:

- A long-standing law firm client received an email from an opposing firm they routinely worked with.
- The *message appeared legitimate* – familiar branding, tone, and context.
- Still, something felt off. Wanting to be cautious, the attorney asked if the message was legitimate.
- Seconds later, a calm **“Yes” came back – straight from the hacker.**
- Reassured by the fake confirmation, the attorney opened the attached file.
- That single click **triggered a token-theft attack**, allowing the attacker to steal authentication tokens and take over the account.
- Within minutes, the attackers were inside the firm’s Microsoft 365 environment – *accessing emails, contacts, and sensitive case data.*

### “ THE CLIENTS WORDS

*“We didn’t even know what was happening yet – Intechtel called us before we called them. Within minutes, they had isolated the issue and had us back online. That kind of proactive response is priceless.”*

★★★★★ | Office Administrator



### Our Response: How Intechtel Saved the Day

**Within seconds**, Intechtel’s Intelligent Threat Detection and Response (ITDR) platform picked up the anomaly – automatically locking the account and triggering real-time alerts to Intechtel’s cybersecurity team.

### OUR CLIENT’S RESULT:

- The threat was fully contained and the firm was back in operation in under 30 minutes – with no data loss, no breach, and no downtime.

### THE OTHER FIRM’S RESULT:

- The opposing firm didn’t have proactive detection in place, and by the time their IT team realized something was wrong, attackers had already taken control of the mailbox – sending hundreds of phishing emails and setting off a campaign that compromised multiple law firms.
- This resulted in reputational damage and costly cleanup for compromised firms.

*Don’t wait for a breach to find out how vulnerable your organization really is.*



CALL (208) 635-4400 TO FIND OUT HOW WE CAN HELP YOU!



*My team and I would LOVE to help you with your I.T. Give me a call at (208) 635-4400 and let's have a quick 10-minute non-salesy chat!*

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*Adam*

