



**RECYCLED
CYCLES**

BUSINESS TECHNOLOGY CASE STUDY

RECYCLED CYCLES

INDUSTRY: Motorcycle Parts Store

LOCATIONS: Hayden, ID

THE SITUATION

- Recycled Cycles was looking to improve their IT systems and protect their network.
- A business consultant suggested partnering with a third-party IT provider.
- Their internet provider recommended Intechtel, starting a trusted, ongoing partnership.
- They needed fast, reliable internet for staff and point-of-sale systems.
- Maintaining a secure network to protect sensitive customer data was a major concern.
- Keeping communications and IT systems running smoothly was essential for efficient daily operations.

CLIENT REVIEW



My team and I would LOVE to help you with your I.T. Give me a call at (208) 635-4400 and let's have a quick 10-minute non-salesy chat!

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HOW DID WE HELP?

To address these challenges, Intechtel provided tailored IT support to build a secure, high-performing IT environment for Recycled Cycles, including:

- Delivered ongoing managed IT services with proactive monitoring, troubleshooting, and onsite support.
- Provided high-speed internet connectivity with access points and a robust WiFi network for reliable coverage.
- Implemented enterprise-level cybersecurity with firewalls and network protections to safeguard sensitive customer data.
- Deployed a modern VoIP phone system for reliable, efficient communication.
- Upgraded data cabling and infrastructure with structured cabling to ensure all systems operate efficiently.

With Intechtel's support, Recycled Cycles now has a secure, high-performing IT environment, enabling them to focus on fast shipping, safe ordering, and excellent customer service. When issues arise, Intechtel is just a quick call away, keeping their systems running smoothly.



CALL US ON (208) 635-4400 TO FIND OUT HOW WE CAN HELP YOU!