



BUSINESS TECHNOLOGY CASE STUDY

KOOTENAI COUNTY FAIRGROUNDS

INDUSTRY: Event & Public Facility

LOCATIONS: Coeur d'Alene, ID

THE SITUATION

- The Kootenai County Fairgrounds hosts year-round events and administrative operations, but outdated technology was slowing daily activities.
- WiFi coverage was inconsistent, limiting reliable communication and access to management tools across the property.
- Legacy phone systems made seasonal and event-based updates difficult to manage efficiently.
- No surveillance system left the grounds unmonitored after hours and during large events, creating security gaps.
- Disconnected networks and lack of managed IT support restricted scalability, cloud access, and overall operational efficiency.

THE CLIENTS WORDS



For more than eight years, Intechtel has been an indispensable partner to the Kootenai County Fairgrounds, offering a comprehensive range of IT and surveillance services that have significantly enhanced the efficiency and security of our operations.



Alexcia Jordan
General Manager



HOW DID WE HELP?

The staff at the Kootenai County Fairgrounds had been struggling with outdated and disconnected technology for years, making daily operations frustrating and inefficient.

Intechtel stepped in to provide a comprehensive solution, elevating their IT systems to be more reliable, secure, and efficient, including:

- We upgraded their campus with high-speed fiber, managed WiFi, and structured cabling across all buildings.
- We deployed 4K IP cameras with night vision and remote access for full property security.
- We installed a modern VoIP phone system for flexible, reliable office communication.
- We strengthened defenses with firewalls, secure backups, and proactive cybersecurity protections.
- We enabled secure remote access and cloud tools, so staff can work efficiently from anywhere.

Our ongoing partnership ensures the Fairgrounds' technology running smoothly, safe, and up to date.



CALL US ON (208) 635-4400 TO FIND OUT HOW WE CAN HELP YOU!



My team and I would LOVE to help you with your I.T. Give me a call at (208) 635-4400 and let's have a quick 10-minute non-salesy chat!

Adam Johnson
I.T. Consultant
e: adam@intechtel.com
w: intechtel.com

